

ALPHA OMICRON PI

Properties

Alpha Omicron Pi
International Headquarters

5390 Virginia Way
Brentwood, TN 37027

615.370.0920

July 9, 2020

Dear Sisters,

AOII facilities aren't just living spaces. They're communities, and safe havens for our members. AOII Properties will continue our commitment to providing housing accommodations for our sisters despite uncertainty in Fall 2020 academic plans and COVID-19. We know you are counting on the highest levels of cleanliness and social and fiscal responsibility as it pertains to providing accommodations and meal services as applicable at each AOII owned & managed facility. We believe in our responsibility to fulfill our commitment to sisters with signed AOII housing agreements. At this point in time, we are planning for all AOII facilities to open in Fall 2020. We are actively reviewing floor plans of each house for capacity or physical distancing adjustments as needed. AOII Properties has and will continue to institute policies and practices in our homes that will educate and expect members to adhere to CDC recommendations. These recommendations will be posted throughout the facilities as reminders as well.

At the time of resident move-in, each in-house member will be asked to sign a housing agreement addendum similar to those required in the Spring. House Directors (or chapter officers/advisors assisting with move-in) will do temperature checks and ask all sisters to use self-provided PPE while moving belongings in. Move-in guidelines will be supplied to each chapter, and will include information regarding common space use and access, clearly marked entrances/exits in the facilities, and changes to how traffic should flow within hallways and rooms to help curb the potential spread of germs.

For each facility, AOII Properties is acquiring hand sanitizing stations that will be positioned throughout. Further plans that outline resident and member meal shifts if needed and/or pre-plated/packaged meals should sit-down meals not be an option per local government/CDC recommendations will also be forthcoming. For chapters who typically have meals for out-of-house members, we will implement a pick-up service so that members can still receive that benefit.

AOII Properties has also contracted increased cleaning and sanitation where and when necessary and access to general cleaning supplies more readily available throughout the facilities for residents to use in common areas. Where needed and possible, plans are being explored to install hands-free dispensers for soap and paper towels in facilities. There will not be a fee increase passed to members for these service improvements at this time, because we know it is important to protect the health and safety of our members.

We will continue to provide updates to each chapter as we have more information and intend to have additional and continuous communication regarding plans and changes to plans as required or prudent. Thank you for your flexibility as changes may occur.

Sincerely,

Mandy Doyle

Director of Properties

