



2020-2021

# CHAPTER HOUSE MEAL SERVICE INFO

[www.gillgrilling.com](http://www.gillgrilling.com)

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[Click Here To Contact The President](#)

# PPE, CLEANING, & SAFETY

Our COVID 19 protocols are focused on maintaining safe people, surfaces, and food.

From what we know of the virus, the primary means of transmission is not considered to be through food or surfaces. Our own response will include compliance with all cleaning and sanitation guidelines.

We take pride in offering one of the safest meal plan options available to any college student. Meals are prepared by a professional so you don't have to worry about who else may have used the kitchen. Eating at the chapter house offer more accountability and less in-person contact than dining halls or restaurants.

Unlike almost any other meal plan, you'll get responsiveness. Our client service team members are accessible both locally and at the National level to make sure your questions are answered.



## MASK AND GLOVES

### MANDATORY USE

Employees will be required to wear reusable masks and gloves anytime food is being served. Uniforms will be freshly laundered every day.



## DAILY SYMPTOM LOG

### DETECT RISK EARLY

As a part of clocking in each day, employees will be prompted to log a self-check of COVID 19 risk factors, including exposure, body temperature, and other testing.



## UV DISINFECTION

### EXHAUSTIVE CLEANING

In addition to traditional surface cleaning, Gill Grilling seeks to employ whole-room UV lamps, which are already employed in food service operations to kill viruses.

# COMMON QUESTIONS

## INFO ABOUT COST AND REFUNDS

The meal plan is administered by the fraternity or sorority. Often times the cost of the meal plan is subsidized, discounted, or bundled with the room and dues fees.

As a result, we truly don't know the pricing for individual members, and in most cases we don't receive payments from individuals.

Questions about the cost of a meal plan, or refunds in the event the meal plan is suspended, should be handled by the chapter itself or the entity that issued your room & board agreement.



**WILL THE SALAD BAR OR OTHER BUFFET SERVICE BE AVAILABLE?** Buffet service may be replaced by a different format. Likely alternatives include chefs plating meals, and carry-out containers.

**WILL THERE BE LEFTOVERS?** Bulk leftovers will not be provided, but individual late plate service will continue.

**BEVERAGES?** Bulk jugs and dispensers may be replaced by individual sized bottles.

**WILL DISPOSABLE SERVING WARES BE USED?** In cases where allowed, dish washing is preferred (real dishes). We will be dish washing the pots and pans anyway. In cases where this is not allowed, disposable products will be used.

**CAN I EAT IF I LIVE OUT OF THE HOUSE?** Meal plans for non-residents, including partial plans, will still be available pending the decision of the chapter.

**HOW CAN WE STILL GET NUTRITIOUS FOOD?** Gill Grilling has been customizing healthy menus for decades--this won't change. Additionally, a marketplace is in development where we can offer unique health and wellness food items for individual members.

**WILL THE MEAL PLAN BE SAFE?**

- A chapter house meal plan is one of the safest possible ways to eat. The meals are cooked by a professional chef, with less person-to-person contact than restaurants or dining halls, and more accountability than sharing a residential kitchen with roommates.
- There is no evidence that food is a significant medium for spreading the virus, and employees will be monitored daily.
- Distancing will be maintained through our app, which allows members to order meals from their phone and will include a feature to select a time slot. Time slots will be limited to ensure proper group sizes.